

MetroMessage Center



LIVE TELEPHONE ANSWERING SERVICE

See The Difference That MetroMessage Center Can Make For Your Business...

MetroMessage Center

MetroMessage Center is a leading customer service telecom company located in New Jersey. We specialize in providing state-of-the-art solutions for business owners who are interested in maintaining control of their total customer satisfaction.

Solutions Tailored To Meet All Your Needs

MetroMessage Center provides a wide variety of business telecommunication solutions. Using only highly skilled telephone receptionists and the latest technology, MetroMessage Center handles even the most complicated circumstances with exceptional customer care and ease.

We Earn Your Trust 24/7/365

By choosing to trust MetroMessage Center, you are guaranteed many value-added features such as customer service, message taking and delivery, order taking, conference calling, roadside assistance, appointment scheduling, as well as emergency dispatch services and much more. Our service is available 24/7/365 in a secure facility and is monitored to ensure that your business is never compromised.

Contact Us For More Information

If you are a business owner and are ready to make your marketing dollars count, then MetroMessage Center's solution is for you. For a no obligation, live consultation, please contact us by telephone 1.888.888.8280 or by email at info@metromessage.com

MetroMessage Center provides telephone services for anyone who needs their phones answered in a professional, accurate and personable manner 24 hours a day, every day. The calls can then be screened by our operators who can relay urgent or emergency calls to you instantly or hold non-emergency or general messages for delivery via fax, email, pager, computer, voice mail or check in. Listed below are just a few of the services that MetroMessage Center provides.

Business Answering Service

We provide you with state-of-the-art business answering service. Our friendly and experienced answering service professionals will handle your company calls promptly and efficiently.

Medical Answering Service

With our Medical Answering Service, your patients will be able to contact you outside of normal operating hours for emergencies or appointments.

Customer Service

MetroMessage Center's friendly and polite operators assist your customers in various aspects of your business via our database. Pertinent information is immediately accessible to ensure quality.

Order Taking

Our highly skilled receptionists will obtain all information securely from your clients and submit it to you via your website. We can also take the order, retain the information and send it to you by email or fax.

Toll Free Service

For clients who do not already have a toll free number or wish to have an additional one, MetroMessage Center can provide both national and international toll free service.

FollowMe Connect

Never miss an important call, regardless of where you are. Supply our receptionists with your itinerary for any particular day so when the call you are expecting reaches our office, we will know exactly where to connect with you.

Text Messaging

MetroMessageCenter supports instant paging sent to your cell phone. For the professionals who still use pagers, nationwide alphanumeric pagers are available upon request.

Fax & Email Service

MetroMessage Center will quickly and easily fax or email your messages to you at the time of your choice.

Computerized Messaging

MetroMessage Center's clients have the option of using personalized greetings when their calls are answered. All messages are automatically date and time stamped as well as recorded for accuracy.

Residential Messaging

MetroMessage Center answers calls for residential clients as well as commercial clients. We will answer your calls promptly and courteously in the manner in which you instruct, i.e., "Hello, Smith residence, Stephanie speaking." This ensures peace of mind when away or out of your home for any reason.